Marshall County

Office Professional Job Description

Employer and Supervisor:

The office professional reports to the Marshall County extension agents. The county extension council provides the salary and benefits.

General Responsibilities:

The Extension Office Professional provides general administrative support to the K-State Research and Extension – Marshall County educational program. This position may involve some evenings, weekends, and travel.

Specific Responsibilities: (The particular job may require responsibilities be added to or deleted from this list).

- Present the first impression of the Marshall County Extension program and K-State Research and Extension while greeting the public and answering the telephone.
- Respond to routine requests from the public. Refer other requests to the appropriate individual.
- Be familiar with schedules of agents in order to respond to phone calls and office visits.
- Open, sort, and date-stamp mail. Scan and note due dates for responses. Make copies as appropriate to keep everyone informed of important information.
- Organize correspondence, records and other information for future retrieval.
- Copy and distribute correspondence, news releases and meeting and event notices via mail, email, or social media.
- Create documents such as newsletters, fliers, brochures, etc.
- Maintain web pages and social media with up-to-date information.
- Receive and record registrations for events.
- Prepare regular and routine documents, logs, reports and schedules.
- Maintain databases.
- Coordinate ordering of supplies, equipment and publications.
- Keep publications racks stocked and rotated.
- Manage the documentation associated with the volunteer screening process.
- Perform routine maintenance of office equipment and make arrangements for repair when necessary.
- Keep mailing lists and databases up-to-date.
- Maintain accounts payable, accounts receivable and budgets utilizing Extension Designed software.
- Prepare monthly financial reports for the executive board.
- Prepare monthly payroll including filing of state and federal reports.
- Receive and record cash and checks.
• Operate equipment such as computer, mail meter, copy machines, etc.
• Carry out other related duties as assigned.
• Assist with County 4-H Program and activities.

Required Knowledge, Abilities and Skills:

• Ability to represent the local office of K-State Research and Extension in a professional manner.
• Knowledge of English, spelling, grammar and basic math.
• Knowledge of the operation of office equipment and personal computers.
• Knowledge of standard formats for letters, memos and reports.
• Ability to keep sensitive information in a confidential manner.
• Ability to learn and apply rules, policies and procedures.
• Ability to use basic word processing, spreadsheet and database applications.
• Ability to record, file and retrieve information.
• Ability to communicate effectively both verbally and in writing.
• Ability to establish and maintain effective working relationships.
• Ability to understand and follow step-by-step verbal and written instructions.

The work is primarily sedentary and will be performed at desk or in the office environment. The work may require some repetitive movement of the arms and hands. There may be some moderate physical exertion such as carrying supplies and other items associated with the educational events.

Benefits

· KPERS
· Health Insurance
· Vacation, Sick, and Holiday Leaves

Probationary period for the first 90 days with annual evaluations following thereafter.

The duties listed above are intended only as illustrations of the various types of work that may be performed. The omission of specific statements of duties does not exclude them from the position if work is similar, related or a logical assignment of the position.

K-State Research and Extension is an equal opportunity provider and employer. A criminal background check is required.

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